



PRIVACY POLICY

Your right to privacy is very important to us. We recognize that providing us with personal information is an act of trust. Therefore, we have created a privacy policy to protect your personal information.

This policy covers Web sites owned or operated by ActiveHost Corporation. We encourage you to take the time to read this privacy policy and those of any Web site you visit.

Below is a summary of the ActiveHost Corporation's online privacy policy.

Personal Information Collected In general, when you visit our Web sites and access information you remain anonymous. We do not require you to register or provide personal information to us to view our site.

There are occasions when we will ask for additional information. We do this to better understand and respond to your needs, and provide you with services that may be valuable to you. For example, personally identifiable information will be collected in order for you to become a client of ActiveHost Corporation.

Use of Information We will not provide any of your personal information to other organizations unless you permit us to do so.

Security of Your Credit Card Information We will take appropriate steps to protect your privacy. We will also protect your personal information in storage. For example, if you supply us with your credit card information to become a client of ActiveHost Corporation, we encrypt the card number. Payment may also be made by printing out the online form and mailing it to

Attn: Account Service Center ActiveHost Corporation 22 North College Street Schenectady, NY 12305 or calling our Billing Department between 7:30a.m. and 4:00 p.m. EST at (518)372-2842.

Links to Third Party Sites We provide links to third party sites. Since we do not control those Web sites, we encourage you to review the privacy policies posted on these third party sites.

Cookies What are "Cookies"? "Cookies" are small files sent from a Web server to your computer through your browser program. There are two types of cookies: non-persistent and persistent cookies.

A non-persistent cookie enables a Web site to temporarily keep information on your computer as you travel from one page to another on our site. This cookie is automatically deleted from your machine when you close your browser. Because these cookies are necessary to provide some functions, failure to allow such cookies may make some of the functions on our Web site unavailable to you.

A persistent cookie is kept even when you close your browser. You can manually delete these cookies using commands specific to your browser and computer system. These cookies store information that would generally not change from session to session. They also contain information that would need to be reentered by you each time you visit the Web site. For example, a common use of persistent cookies is to allow a registered site visitor to enter the site without having to specify their user-id and password.



Use of Cookies ActiveHost Corporation uses cookies for various reasons. ActiveHost Corporation only reads cookies written by our site. It does not use cookies to obtain information on other Web sites that you may visit. We may use cookies to store some history about the parts of our sites that you have visited to help you navigate our site more easily or to alert you to related pages on our site that may interest you.

Electronic Mail sent to us containing personal information You may decide to send ActiveHost Corporation personally identifying information, for example, in a message containing information about your account. We will only use this information to identify you as a client of ActiveHost Corporation and to determine how to respond to the electronic mail. We will not use this information for any purpose other than to resolve the matter identified in the email.

You can help ActiveHost Corporation maintain the accuracy of your information by notifying us of any changes to your address, title, phone number or email address. To update your account file, email us at clientinfo@activehost.com, or write us at:

Attn: Account Service Center ActiveHost Corporation 22 North College Street Schenectady, NY 12305 The information you provide to us will also be covered by this policy. Due to the rapidly evolving technologies on the Internet, we may occasionally update this policy. All revisions will be posted to this site. A revised Privacy Policy will apply only to data collected subsequent to its effective date.

Privacy Policy: v2.1 Revised Effective Date: 10/25/2002